






Patient-Centered Integrated Behavioral Health Care Principles & Tasks Checklist

About This Tool

This checklist was developed in consultation with a group of national experts in integrated behavioral health care with support from The John A. Hartford Foundation, The Robert Wood Johnson Foundation, Agency for Healthcare Research and Quality, and California HealthCare Foundation. For more information, visit: aims.uw.edu

The core principles of effective integrated behavioral health care includes a patient-centered care team providing evidence-based treatments for a defined population of patients using a measurement-based treat-to-target approach.

Principles of Care		We apply this principle in the care of		
		None	Some ...our patients	Most/All
	1. Patient-Centered Care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Primary care and behavioral health providers collaborate effectively using shared care plans			
	2. Population-Based Care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Care team shares a defined group of patients tracked in a registry. Practices track and reach out to patients who are not improving and mental health specialists provide caseload-focused consultation, not just ad-hoc advice.			
	3. Measurement-Based Treatment to Target	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Each patient's treatment plan clearly articulates personal goals and clinical outcomes that are routinely measured. Treatments are adjusted if patients are not improving as expected.			
	4. Evidence-Based Care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Patients are offered treatments for which there is credible research evidence to support their efficacy in treating the target condition.			
	5. Accountable Care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Providers are accountable and reimbursed for quality care and outcomes.			

Core components and tasks are shared by effective integrated behavioral health care programs. The AIMS Center Integrated Care Team Building Tool (<http://aims.uw.edu/resource-library/team-building-and-workflow-guide>) can help organizations build clinical workflows that incorporate these core components and tasks into their unique setting.

Core Components & Tasks	None	Some	Most/All
	<i>of our patients receive this service</i>		
1. Patient Identification and Diagnosis			
Screen for behavioral health problems using valid instruments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diagnose behavioral health problems and related conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use valid measurement tools to assess and document baseline symptom severity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Engagement in Integrated Care Program			
Introduce collaborative care team and engage patient in integrated care program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Initiate patient tracking in population-based registry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Evidence-based Treatment			
Develop and regularly update a biopsychosocial treatment plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide patient and family education about symptoms, treatments, and self-management skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide evidence-based counseling (e.g., Motivational Interviewing, Behavioral Activation)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide evidence-based psychotherapy (e.g., Problem Solving Treatment, Cognitive Behavioral Therapy, Interpersonal Therapy)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prescribe and manage psychotropic medications as clinically indicated	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Change or adjust treatments if patients do not meet treatment targets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Systematic Follow-up, Treatment Adjustment, and Relapse Prevention			
Use population-based registry to systematically follow all patients	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Proactively reach out to patients who do not follow-up	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Monitor treatment response at each contact with valid outcome measures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Monitor treatment side effects and complications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Identify patients who are not improving to target them for psychiatric consultation and treatment adjustment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Create and support relapse prevention plan when patients are substantially improved	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Communication and Care Coordination			
Coordinate and facilitate effective communication among providers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engage and support family and significant others as clinically appropriate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilitate and track referrals to specialty care, social services, and community-based resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Systematic Psychiatric Case Review and Consultation			
Conduct regular (e.g., weekly) psychiatric caseload review on patients who are not improving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide specific recommendations for additional diagnostic work-up, treatment changes, or referrals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide psychiatric assessments for challenging patients in-person or via telemedicine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Program Oversight and Quality Improvement			
Provide administrative support and supervision for program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide clinical support and supervision for program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Routinely examine provider- and program-level outcomes (e.g., clinical outcomes, quality of care, patient satisfaction) and use this information for quality improvement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>