

CoCM Monthly Stakeholder Meeting

Location: Zoom

Date: September 29, 2026

Time: 12:00-1:00 p.m.

Attendees: Kim Shuler, Chad Sievers, Patty Gibson, Tisha Deen, Renee Cawyer, Abigail Anthony, Caitlyn Johnson, Michael Keck, Terry Amstutz, Teresa Hudson, Rachel Marx, and Katherine Felder.

Agenda Items / Topics Discussed:

- **General check-in and project direction**
 - The group acknowledged that CoCM implementation takes time and that progress can be gradual.
 - As the project prepares to enter Year 4 of the grant, participants discussed the shared purpose of advancing CoCM across Arkansas and began considering priorities for the next two years.
- **Partner updates**
 - **UAMS:** The team provided an overview of its structure and work across 16 primary care clinics statewide. A primary goal is to make CoCM as financially sustainable as possible, including building workflows within the electronic health record and analyzing payer reimbursement.
 - **UAMS** noted that many participating sites are residency clinics, where staff turnover can affect implementation. The team is also working through billing challenges, including limited reimbursement for the G code used when services total fewer than 31 minutes.
 - **McGehee:** The clinic continues to refine its warm handoff process and currently has four active cases. The team is conducting systematic case reviews, preparing to work with a new psychiatrist, and received a billing cheat sheet from East Arkansas.
 - **River Valley:** The clinic received and shared its CoCM brochures. The group also discussed ways to reach patients through digital materials and social media.
 - **East Arkansas:** ABHIN reported out that the clinic is onboarding a third behavioral health care manager. ABHIN will provide training during the week of October 17, and the clinic continues to expand its CoCM work.
- **Stakeholder meeting feedback**

- Participants shared that the meeting helps them feel less isolated, particularly behavioral health care managers working in rural settings. Connecting with others doing similar work and receiving peer support were identified as especially valuable.
- Participants also noted that the meeting supports a grant requirement and expressed appreciation for ABHIN's continued coordination.
- When discussing possible changes, participants noted that earlier meetings had a stronger focus on advocacy and policy. With Medicaid expected to be a significant topic in the upcoming legislative session, the group expressed interest in discussing how CoCM can contribute to those conversations.

Next meeting: October 27, 2026, 12:00-1:00 p.m., Zoom